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NOTICE OF ALLOWANCE DATE: October 8, 2004  
ISSUE FEE DUE DATE: January 10, 2005  
CONFIRMATION NO.: 7885

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Paul F. Klein                      Examiner: Philip C. Lee  
Serial No.: 09/711,660                      Group Art Unit: 2154  
Filed: November 13, 2000                      Docket: G&C 30695.19-US-U1  
Title: METHOD AND APPARATUS FOR DETERMINING A RESPONSE TIME  
FOR A SEGMENT IN A CLIENT/SERVER COMPUTING ENVIRONMENT

CERTIFICATE OF MAILING OR TRANSMISSION UNDER 37 CFR 1.8

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop ISSUE FEE, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on October 22, 2004.

By: Jason S. Feldmar  
Name: Jason S. Feldmar

AMENDMENT UNDER 37 C.F.R. §1.312

Mail Stop ISSUE FEE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In accordance with 37 C.F.R. §1.312, and without withdrawing the application from issue, please amend the above-identified application as follows.

G&C 30695.19-US-U1

Do. Enter P.C. 5/24/05